

## **A-Z Rentals Equipment Rental Policies**

### **RENTAL RATES:**

All Charges are for time out, whether used or not. Most equipment has a 4 hour minimum rental. Selected equipment may have 2 hour minimums.

### **DEPOSITS/IDENTIFICATION:**

A valid Minnesota driver license or ID card is required on ALL rentals. Out of state ID may be accepted when accompanied by a major credit card (NOT a check, debit, or ATM card).

### **CLEANING CHARGES:**

All equipment is received in reasonably clean and ready for use. Items must be returned in relatively the same condition or additional cleaning charges will be applied.

### **LOSS OR DAMAGE:**

A non-refundable Damage Waiver of 8.5% of the total rental is added to all contracts. This Damage Waiver covers accidental breakage due to normal use. If the equipment is lost or stolen, abused, or misused other than directed, the customer is responsible for the full replacement cost.

### **Special Events Specific Policies**

**In addition to the General Rental Policies, the following policies apply to Special Events and Party Rentals.**

### **RENTAL PERIOD:**

The rental period of most special events equipment is up to 72 hours.

### **RESERVATIONS:**

We encourage reserving equipment in advance. A 50% deposit is required at the time of reservation. This deposit will be applied towards the rental, and is non refundable if cancelled at any time.

### **CLEANING CHARGES:**

All dishes and glassware are washed and sanitized and ready for use. A cleaning charge of .40 per item will be charged on items returned dirty.

### **DELIVERY:**

Delivery Charges are a flat fee per city, regardless of the size of the order. delivery is curb side drop off and pickup. Curbside includes deliveries to commercial docks, residential garages or driveways. Additional labor charges are assessed for any non-curb side deliveries and for any set-up or takedown. These additional charges are base on time taken.